

# TERMS & CONDITIONS

## 2024 TICKET BLITZ TERMS & CONDITIONS

### Please read all booking, payment, cancellation, and travel conditions below

By purchasing the Ticket Blitz, you are agreeing to the terms and conditions below. These are in addition to the standard Terms and Conditions available at [www.charlottepass.com.au](http://www.charlottepass.com.au) :

#### CANCELLATIONS AND CHANGES

There are NO cancellation and changes on products once have been redeemed/booked. *Charlotte Pass Snow Resort Pty Ltd* will not be held responsible for costs, loss of deposits and payments made or other fees incurred due to cancellations resulting from unforeseen circumstances, medical conditions or changes to travel plans.

CPSR will not be held responsible for costs, loss of deposits and payments made or other fees incurred due to cancellations, medical conditions or changes to travel plans. No packages will be transferred to the following year.

#### REFUNDS

- a. **THERE ARE NO REFUNDS ON TICKET BLITZ VOUCHERS / TICKETS**
- b. No refunds are given to customers due to lack of snow or poor weather conditions, Power outages or other such events beyond CPSR's control.
- c. No refunds are given to customers due to injury.
- d. Refunds will not be given on 'no shows' or any components of Packages/Products (lift Passes, Rentals, Lessons or Oversnow) that are not utilised.

#### GENERAL

Each guest will be required to purchase **The Charlotte Pass Card** at \$5.00 per person if they do not already hold a pass.

Ticket Blitz Day Tripper passes are valid from June 22<sup>nd</sup> to September 22<sup>nd</sup> 2024, and cannot be combined with other offers. Availability of amenities depends on snow and weather conditions. The Snow Season is dependent on weather conditions, and no refunds or transfers are provided for early closures.

Day Tripper One – includes return over snow transport from Perisher Valley to Charlotte Pass, 1 Day Lift Pass and hot

lunch. All components of the Day Tripper pass must be used on the same day.

Day Tripper Two – includes return over snow transport from Perisher Valley to Charlotte Pass, Snow Shoe Tour and a picnic lunch. All components of the Day Tripper pass must be used on the same day.

Day Tripper tickets are not valid for those guests staying overnight at Charlotte Pass Snow Resort. Any Guest found to be staying overnight will have their subsequent tickets cancelled.

You will be required to pre-book your Day Tripper Pass prior to arrival. Details on how to book will be emailed along with your Confirmation. Charlotte Pass Snow Resort does not guarantee Day Tripper availability if not pre-booked. Day Tripper is subject to weather, transport and snow conditions.

#### OVERSNOW TRANSPORT

As Charlotte Pass Snow Resort is completely snowbound, Charlotte Pass Over Snow Transport is the only way to access the resort. The cost of your transport to and from Charlotte Pass is included in your Day Tripper pass. The time of your departure to and from the resort will be shown on your transport tickets. Please note that you should be ready for your Over Snow Transport to and from the resort at least 15 minutes prior to the scheduled departure times.

If you miss your ticketed departure times then you will have to wait for the next available Over Snow Transport, which may result in lengthy delays.

The Over Snow Transport will drop at the Designated Day Tripper Drop Off/Pick Up location within the resort. You must be ready to depart the village at the designated time.

Full terms and conditions are available [here](#).

**TRAVEL INSURANCE:** CPSR strongly recommends Travel Insurance to protect you against loss of personal belongings, public liability, adverse weather conditions and cancellation fees.

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