

# TERMS & CONDITIONS

## SNOWSPORTS LESSONS – CONDITIONS OF ACCESS

Please read all booking, payment and cancellation conditions below.

### RISK WARNING:

**ALPINE RECREATIONAL ACTIVITIES INCLUDING, BUT NOT LIMITED TO, SKIING, SNOWBOARDING, USING LIFTS, AND SNOW PLAY INVOLVE SIGNIFICANT RISKS WHICH MAY RESULT IN PHYSICAL HARM, INCLUDING PERSONAL INJURY, PERMANENT DISABILITY OR EVEN DEATH.**

**SUCH RISKS AND HARM MAY RESULT FROM YOUR ACTIONS AND/OR OMISSIONS OR THOSE OF OTHERS. THESE RISKS INCLUDE, BUT ARE NOT LIMITED TO: COLLISIONS WITH ANOTHER PERSON, OBJECTS, SURFACES OR TERRAIN; LOSS OF CONTROL AND/OR DIRECTION AND/OR FALLING AT ANY TIME, INCLUDING WHILE PARTICIPATING IN ALPINE ACTIVITIES OR WHILE USING LIFTS; AND UNEXPECTED CHANGES IN WEATHER AND SNOW CONDITIONS.**

In addition to the General, Lift and Resort Access Terms and Conditions, participants in Snow Sports Lesson programs are bound to the below conditions:

This product:

- Entitles the participant to access Charlotte Pass Snow Sports School lessons for the duration of the period specified to you or selected by you on purchase of the Sports Lesson access
- Remains the property of Charlotte Pass Snow Resort Pty Ltd (CPSR) at all times and must not be resold, transferred or altered in any way – and a breach of this condition will result in the cancellation of lessons;
- Must be paid in full at time of purchase. Lessons will not be confirmed unless paid in full.
- Will not be refunded if any facilities are not operating for any reason or if any portion of the lesson or program is unused;
- Will not be refunded or transferred for failure to arrive at the selected lesson start time prior to lesson departure;
- Expired and unused lessons are non-refundable and cannot be transferred to another date, person or season;
- No cancellation can be made on group lessons after full payment has been received
- No cancellation can be made on private lessons after full payment has been received
- Does not entitle you to provide or receive ski or snowboard instruction except where provided by CPSR, its employees or agents;
- May be cancelled at any time CPSR considers appropriate to protect its staff, customers, property and equipment, or if CPSR considers that the participant's actions or behaviour are disrupting or negatively impacting the Charlotte Pass Snow Sports Lessons. Where you are the parent or guardian of a child participant you must collect your child within 15 minutes of notification of cancellation
- The participant must have valid lift access assigned for the duration of the lesson or program including the magic carpet.
- All participants in child lessons are required to wear a helmet.
- There are no refunds to participants if they leave a lesson early.

### MEDICAL RELEASE FROM PARENTS AND GUARDIANS OF CHILD PARTICIPANTS

I authorise CPSR and its employees and agents to arrange for medical attention of my child or to transfer my child to the CPSR Medical Centre or to a hospital if, in the opinion of that person, medical attention is needed or is likely to be needed for my child. I am aware that the practice of medicine in a surgery is not an exact science and I acknowledge that no guarantees have been made to me as to the result of treatment or examination at the CPSR Medical Centre.

I agree that on transporting my child to any hospital or medical facility CPSR shall have no further responsibility, for, or in respect of, my child. I agree to pay all costs associated with such medical care or attention and for related transportation for my child and I agree to indemnify and to keep indemnified CPSR for and in respect of any such costs incurred.

I further authorise CPSR and its employees and agents to render any necessary or emergency medical care or attention to my child if considered necessary by a medical practitioner employed at the CPSR Medical Centre

### PUBLICITY RELEASE

I hereby unconditionally consent and authorise CPSR to use any and all audio, audio visual, and/or photographic recording of me / my Child relating to Snow Sports Lesson programs (unless otherwise specified by the parent/guardian).

### PRIVACY STATEMENT

CPSR is committed to respecting your privacy and recognises the need for appropriate protection and management of information you share with us.

Sensitive personal information will not be shared with any third parties except where sharing of the information is essential in delivering to you a product or service. Information collected will be used for the purpose of accurately fulfilling your booking including any required contact where there is an issue with the booking requested/ placed.

# YOUR ALPINE RESPONSIBILITY CODE

There are inherent risks in all snow recreational activities. Common sense, staying in control and personal awareness can reduce these risks. Risks include rapid changes in weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment. Observe the code and ski and ride with courtesy to others.

1. Stay in control and avoid other people and hazards.
2. Use appropriate protective equipment, especially helmets, to minimise the risk of injury.
3. You must have the ability to use each lift safely. If in doubt ask the lift attendant.
4. Obey all signs and warnings, and keep off closed trails and areas.
5. It is your responsibility to avoid and give way to people below and beside you.
6. Do not stop where you are not visible from above or where you obstruct a trail.
7. Before starting downhill, or merging into a trail, look uphill and give way to others.
8. Use care to prevent runaway snowboards.
9. If you are involved in or see an accident, alert and identify yourself to Resort Staff.
10. Be aware that it is dangerous to ski, board or ride lifts if your ability is impaired by drugs or alcohol.

**KNOW THE CODE. IT'S YOUR RESPONSIBILITY.**

**Failure to observe the Code may result in cancellation  
of your ticket or pass by Resort Staff.**



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