

TERMS & CONDITIONS

FLEXI 5 TERMS & CONDITIONS

Please read all booking, payment, cancellation, and travel conditions below

By purchasing the Flexi 5, you are agreeing our Booking Terms and Conditions, and to the terms and conditions below:

GENERAL

Charlotte Pass Snow Resort Pty Limited is referred to as "CPSR", "we", "us", "our" within these terms and conditions

ELIGIBILITY

Flexi 5 passes are available to adult local permanent residents of the Snowy Mountains area.

A local is defined as any permanent resident of the following towns: Jindabyne, Berridale, Cooma, Dalgety, Nimmitabel, Adaminaby, Bombala, Bredbo, Thredbo or Perisher.

Proof of residence must be established by showing your current driver's licence when redeeming your Flexi.

Each guest will be required to purchase The Charlotte Pass Card at \$5.00 per person if they do not already have one. The Charlotte Pass is your personalised Pass to Charlotte Pass. Lift passes, lessons, hire and Oversnow bookings can be loaded onto the Charlotte Pass card

VALIDITY

The Flexi 5 is 5 x day tripper tickets which are valid at Charlotte Pass Snow Resort, redeemable at any time during the 2024 season (22nd June to 22nd September 2024) and cannot be combined with any other offer.

Availability of amenities depends on snow and weather conditions. The Snow Season is dependent on weather conditions, and no refunds or transfers are provided for early closures.

Flexi 5 Day Tripper tickets are not valid for those guests staying overnight at Charlotte Pass Snow Resort. Any guest staying over will have the remainder of their passes cancelled.

Your Flexi 5 Pass can be shared with friends & family and used on any day/s during the 2024 snow season.

The Flexi 5 Pass (and any of its tickets) cannot be resold, or used for a commercial purpose.

There is a limit of one Flexi 5 Pass per person.

Unused Flexi 5 tickets will not be refunded or transferred to another season.

BOOKING

When booking your Flexi 5 tickets you may choose from one of the two following Flexi 5 options:

- Day Tripper One - Return Oversnow Transport, Full Mountain Lift Ticket & hot lunch from day tripper menu
- Day Tripper Two - Return Oversnow Transport, Guided Snowshoe Tour & a picnic lunch.

Once you have booked your Flexi 5 Day Tripper, it cannot be changed, transferred or cancelled.

We recommend you book your Flexi 5 ticket/Oversnow Transport as early as possible to avoid disappointment (we cannot guarantee Oversnow Transport availability). In some circumstances we may be required to alter your Oversnow Transport time.

Snowshoe tours (option 2) may only operate on certain days subject to weather & snow conditions.

CANCELLATIONS/REFUNDS

We do not offer a refund or replacement for lost or stolen tickets, or if any facilities are not operating for any reason.

OVERSNOW TRANSPORT

You must be ready for your Charlotte Pass Oversnow Transport to and from the resort at least 15 minutes prior to the scheduled departure times on your tickets. If you miss your ticketed departure times then you will have to wait for the next available Charlotte Pass Oversnow Transport, which could result in lengthy delays.

Please see Oversnow Terms & Conditions for further details.

Services are subject to change at the absolute discretion of Charlotte Pass Snow Resort.