

TERMS & CONDITIONS

2022 FLEXI 5 TERMS & CONDITIONS

Please read all booking, payment, cancellation, and travel conditions below

By purchasing the Flexi 5, you are agreeing to the terms and conditions below:

GENERAL

Charlotte Pass Snow Resort Pty Limited is referred to as "CPSR", "we", "us", "our" within these terms and conditions

ELIGIBILITY

Flexi 5 passes are available to adult local permanent residents of the Snowy Mountains area.

A local is defined as any permanent resident of the following towns: Jindabyne, Berridale, Cooma, Dalgety, Nimmitabel, Adaminaby, Bombala, Bredbo, Thredbo or Perisher.

Proof of residence must be established by showing your current driver's licence when redeeming your Flexi.

Each guest will be required to purchase The Charlotte Pass Card at \$5.00 per person. The Charlotte Pass is your personalised Pass to Charlotte Pass. Lift passes, lessons, hire and oversnow bookings can be loaded onto the Charlotte Pass card

VALIDITY

The Flexi 5 is 5 x day tripper tickets which are valid at Charlotte Pass Snow Resort, redeemable at any time during the 2022 season (10th June to 3rd October 2022) and cannot be combined with any other offer.

Flexi 5 is for return Oversnow transport, lift pass and lunch or snow shoe tour valid only on the same day. Flexi 5 Day Tripper tickets are not valid for those guests staying overnight at Charlotte Pass Snow Resort. Any guest staying over will have the remainder of their passes cancelled.

Your Flexi 5 Pass can be shared with friends & family and used on any day/s during the 2022 snow season.

The Flexi 5 Pass (and any of its tickets) cannot be resold, or used for a commercial purpose.

There is a limit of one Flexi 5 Pass per person.

Unused Flexi 5 tickets will not be refunded or transferred to another season.

BOOKING

When booking your Flexi 5 tickets you may choose from one of the two following Flexi 5 options

- Option A - Return Oversnow Transport, Full Mountain Lift Ticket & hot lunch from day tripper menu
- Option B - Return Oversnow Transport, 2 ½ hr Guided Snowshoe Tour & a picnic lunch overlooking the main range

Once you have booked your Flexi 5 Day Tripper, it cannot be changed, transferred or cancelled.

We recommend you book your Flexi 5 ticket/Oversnow Transport as early as possible to avoid disappointment (we cannot guarantee Oversnow Transport availability). In some circumstances we may be required to alter your Oversnow Transport time.

Snowshoe tours (option 2) may only operate on certain days subject to weather & snow conditions.

CANCELLATIONS/REFUNDS

We do not offer a refund or replacement for lost or stolen tickets, or if any facilities are not operating for any reason.

OVERSNOW TRANSPORT

You must be ready for your Charlotte Pass Oversnow Transport to and from the resort at least 15 minutes prior to the scheduled departure times on your tickets. If you miss your ticketed departure times then you will have to wait for the next available Charlotte Pass Oversnow Transport, which could result in lengthy delays.

Services are subject to change at the absolute discretion of Charlotte Pass Snow Resort.

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